

LEADERSHIP CORNER

Dear Friends of MUW,

Incredible is defined as "difficult to believe; extraordinary." At MUW and across the world, both parts of this definition describe 2020 perfectly.

No one foresaw the Covid-19 pandemic that was to come. Or the amazing outpouring of community support that resulted. Difficult to believe and extraordinary for certain!



Liz LaRose and Ben Wheeler

At MUW, we are proud of the lightning-fast response of this community – from our staff, board, partners, donors, and volunteers. Within days of NH Governor Chris Sununu declaring a State of Emergency, MUW established a Covid Relief Fund, switched to remote operations, and began raising and distributing what would become over \$600,000 in relief funding. Every week into June, partners received your gifts, which helped them respond to emerging needs, keep people employed, and remain open.

Our partners' response was similar. They pivoted swiftly and effectively to meet the needs at hand, providing our neighbors with necessities such as diapers, food, and gas cards for medical appointments. Hundreds in our region received help paying rent, fuel, and electric bills. Many began providing services remotely, ensuring continuity for families needing services.

Stories abound. In this report you'll read about the resiliency, creativity, and impact of three of our collectives: The Cheshire County Emergency Housing Collaborative, Monadnock Alliance for Families, and The Monadnock Region Afterschool Collective.

The incredible outpouring of support from our generous community made this possible with thousands of donors sending gifts of all sizes; some donating multiple times to the Relief Fund. Support also came from corporations, Donor Advised Funds, and public and private foundations. Due to the generosity of our board, who covered all bank and processing fees, 100% of every dollar donated was granted right back into the community.

The year began with other difficult decisions. Our most recent campaign fell nearly \$200,000 short of goal, continuing nearly ten years of decline. In February, our Board of Directors announced that MUW would reduce staff and invest in a highly targeted group of nine collectives and individual agencies serving 27 programs. The remaining programs transitioned away from MUW funding, receiving allocations through April.

This decision was not taken lightly. Every partner – current and past – plays an essential role in the health of this community. With limited resources, our Board determined that providing meaningful levels of investment within a targeted, cohesive group of programs could make a greater impact.

In spite of these two setbacks, MUW continued to fight for children, education, and financial stability all year. Impact Monadnock's Pyramid Model, Preschool Development Grant (PDG), Business Ambassadors, and Start Smart remained actively engaged in the community. And in some cases grew:

- The Business Ambassadors provided local businesses with guidelines to support families while they worked and stayed home with children in remote learning environments
- StartSmart saw an increase in birth gifts, supporting the literacy of more children
- Pyramid Model prepared to accept four more child care centers for social-emotional supports
- A grant connected our child care centers with the Monadnock Farm to Community Coalition to help improve access to healthy food for young children

In reflecting on this "Incredible" year, the extraordinary certainly outshined the unbelievable. And for that MUW, our partners, and our community are grateful. Thank you for the outpouring of support that kept our region strong. We are truly Better Together.

Sincerely,

Ben Wheeler, MUW Board Chair

Liz LaRose, MUW President

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OUR MISSION

Monadnock United Way is dedicated to improving lives by mobilizing diverse partners and investing in programs and people to create long-lasting, measurable change.

Monadnock United Way, founded in 1952, is a local member of the United Way Worldwide network.

We have the resources, training, support, and ideas of a worldwide community behind us. Yet our power to address the Monadnock Region's most daunting social issues is 100 percent local.

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Eli Rivera

Cheshire County Sheriff

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Campaign and Donor Relations Manager (January)

Nikki Sauber

Impact and Investment Manager (January)

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Campaign and Communications Manager

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Administrative Assistant

THE IMPACT OF COVID-19

When we adopted the 2020 campaign tagline 'Better Together,' we never imagined how well it would characterize the way our communities came together to tackle the unprecedented upheaval and need caused by the COVID-19 pandemic.

You – our donors, partners, volunteers, advocates, and staff – exceeded all expectations with your generosity and support. In all, more than \$600,000 and countless hours were donated to support our communities during the most destabilizing crisis in recent memory.







Anyone who ever faced an unexpected emergency appreciates the need to quickly adapt financially – to manage ongoing expenses and obligations in addition to costs generated by the emergency. Confident in the leadership of our partner agencies, MUW lifted restrictions on spending regularly allocated funding, providing flexibility in determining how to best allocate resources during the pandemic. MUW also immediately began fundraising through the COVID-19 Relief Fund, raising and allocating over \$600,000 between March and June 2020.

In 2020, every one of our partner agencies demonstrated determination and resilience when faced with the daunting task of providing their usual critical services to our neighbors, while also responding to our community emergency. MUW's recent transition to a Collective Impact model facilitated collaborative efforts by our partner agencies to attack and solve the complex problems faced in 2020. The benefits of increased communication, sharing information, and leveraging combined resources were invaluable in crafting and implementing effective solutions.

The following pages highlight how three of our collectives joined forces to increase their impact – how they were BETTER TOGETHER IN 2020.



CHESHIRE COUNTY EMERGENCY HOUSING COLLABORATIVE (CCEHC)

Southwestern Community Services, Inc. (SCS), Hundred Nights (HN), and the Monadnock Center for Violence Prevention (MCVP) are community partners who, together, played a crucial role in addressing housing emergencies exacerbated by COVID-19. Their primary mission is to provide emergency housing and keep clients safe.

COVID-19 Challenges and Successes

During the pandemic, CCEHC partners were challenged to maintain sufficient capacity in their shelters, hotels, and decompression sites for those who faced a housing crisis. COVID-19 presented challenges on every aspect of their mission, including program funding, staffing, leadership, collaborations, performance measures, and service delivery.

Each partner experienced staffing and leadership pressures. SCS and MCVP staffs had to adapt to working remotely. Hundred Nights staff continued to work on site throughout the pandemic, adjusting to personal protective equipment and safety protocols that made every activity exponentially more difficult, if not impossible. To make matters worse, many volunteers felt they were at risk from the virus and reluctantly decided to stay home.

Despite these challenges, CCEHC achieved their primary mission to provide emergency housing and keep clients safe. During 2020, SCS and Hundred Nights each reached pre-COVID-19 capacities and did so without a single client contracting COVID-19! All clients who entered into their shelters were provided with food, clothing, showers, laundry, and personal hygiene supplies and were informed of available community resources, services, and housing options. While many providers shut down or significantly reduced services during the pandemic, CCEHC maintained a strong presence in our community, providing 21,013 bed nights to 290 homeless clients.

Read more about the impact of the Cheshire
County Emergency Housing Collaborative



MONADNOCK ALLIANCE FOR FAMILIES (MAF)

The Monadnock Home Visiting Alliance and the Monadnock Parent Education Collective merged on July 1 into a single organization, combining goals, programs, and tracking/reporting systems. MAF's vision is that all families in the Monadnock Region have access to high-quality services that strengthen parenting and promote optimal child development. They provide home visits, assistance accessing services, playgroups, classes, and more. In 2020 MAF served 989 children and families in 34 towns. The MAF agencies also supported families experiencing additional challenges due to the Covid-19 pandemic.

The Alliance includes Rise for baby and family, Monadnock Family Services (MFS), The River Center, The Grapevine, and Healthy Starts - Home Healthcare, Hospice and Community Services (HCS).

COVID-19 Challenges and Successes

MAF experienced significant disruptions in their service delivery efforts in the constantly changing 2020 environment. All MAF organizations responded by shifting to a hybrid - remote/in person service delivery model. Home visitors shifted to providing services via Zoom, telephone call, and text, as well as socially distanced, in person visits when needed.

Participation rates shifted as models of service delivery changed. Overall, the number of families seeking home visit support was flat. The number of referrals fell, as many school nurses, guidance counselors, and other family support professionals (the sources of most referrals) were not seeing students and families regularly. At the same time, moving to remote delivery models (online and outside when possible) made some programs available to a much broader audience and removed distance as a barrier. Overall participation in classes and groups held via Zoom increased.

As a result, the overall number of families serviced by MAF increased by 44%.

All home visiting staff worked primarily from their homes, switching to online and outdoor visits when possible. These changes required the agencies to quickly develop new processes and procedures, and make unanticipated purchases of new hardware, software, and online programs. Staff had to learn to use new technology and understand and implement the latest processes and procedures to support their remote work and MAF's mission.

MAF also provided direct basic needs support in the form of gas and grocery gift cards and assistance with rent and utility bills to some families during the height of the pandemic.

Read more about the impact of the Monadnock
Alliance for Families



MONADNOCK REGION AFTERSCHOOL COLLECTIVE (MRAC)

This collective is made up of **several programs** providing afterschool enrichment opportunities for children throughout the Monadnock region. Together they served 935 youth in 15 towns in 2020, effectively adapting to the constantly changing needs of their school districts during the pandemic. There are several program models across the collective: day programming for school staff children on remote days while parents are teaching; traditional before school; traditional after school; and support for district children during remote days – often targeted to the most educationally at risk.

COVID-19 Challenges and Successes

All of the programs responded to the disruptions brought about by Covid-19 by demonstrating flexibility and creativity in how they pursued their mission. While a significant amount of their traditional programming was impacted, collective organizations responded by developing and implementing critical new virtual offerings such as:

- Programs for children of school staff who were on remote learning, enabling those staff to work at full capacity, impacting both family financial stability as well as youth educational support
- Educational support for the increased number of homeless families
- Programs to engage youth whose only outside contact was via Zoom

- Support for children struggling educationally due to online learning
- Weekly activity boxes for students who were fully remote, providing enriching activities not based upon screen time

All programs meeting in person had to adhere to new guidelines for social distancing, sanitation, and restricted group sizes, leading to unplanned spending on sanitation and PPE supplies, additional staff to handle more/smaller groups, and individual tools/supplies for teachers and children to reduce cross contamination.

Read more about the impact of the Monadnock Region Afterschool Collective (MRAC)

AT MONADNOCK UNITED WAY, WE FIGHT FOR CHILDREN, EDUCATION, AND FINANCIAL STABILITY IN EVERY COMMUNITY THROUGHOUT THE REGION.



CHILDREN

Children live in safe, nurturing, and healthy homes and communities

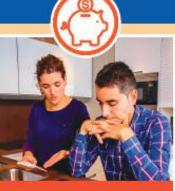
- Young children are safe, healthy, and resilient
- School-age children are safe, healthy, and resilient
- Transition-age children are safe, healthy, and resilient



EDUCATION

Community members receive an education that enables them to achieve their fullest potential

- Children are ready to learn by the time they enter school
- Students are proficient in fundamental areas of learning, including social-emotional skills
- Community members are prepared to embark on postsecondary pursuits



FINANCIAL STABILITY

Community members have the financial resources they need to live healthy, happy, and productive lives

- Community members are financially literate and empowered
- Community members achieve financial stability and well-being

BASIC NEEDS









Community members have access to food, shelter, heat, and transportation



Monadnock United Way

GIVE. ADVOCATE. VOLUNTEER.

2020 ANNUAL REPORT

2020 FUNDED PARTNER AGENCIES

Cheshire County Emergency Housing Collaborative

Monadnock Food Pantries Collective

Monadnock Region Afterschool Collective

Monadnock Home Visiting Alliance

Monadnock Parent Education Collective

Keene Day Care Center, Inc.

Monadnock Community Early Learning Center

Rise for baby and family

Southern NH Services - SNHS Hillsboro Child

Development Center

Southwestern Community Services, Inc -

WIC Dental Program

Walpole Village School

Winchester Learning Center

*merged in July 2020 to become Monadnock Alliance for Families

Received MUW funding through April 2020

Big Brothers Big Sisters of New Hampshire

Cheshire Housing Trust

Community Volunteer Transportation Company

HCS Home Healthcare, Hospice and Community

Services

Maps Counseling Services

Monadnock Peer Support

Monadnock Center for Violence Prevention

Monadnock Developmental Services, Inc.

Monadnock Family Services

Monadnock Region Child Advocacy Center

The Neighbor 2Neighbor Collaborative

NH Legal Assistance

The River Center

Samaritans, Inc.

Southern NH Services – Western Hillsboro County

Family Support Center

Southwestern Community Services, Inc.

Other 2020 Investments include:

Impact Monadnock

Pyramid Model, Preschool Development Grant, Impact Monadnock Business Ambassadors

(IMBA), and StartSmart

Early Learning NH

MUW Investor's Affinity Group

2-1-1, United Way's social services hotline.

Direct Designations from donors to various agencies

Community Building

Click here for the full list of programs, agencies, and funding.



The COVID-19 pandemic created a world of uncertainty for all of us. We are so proud of how our community responded. Throughout this report, we have highlighted some of the enormous accomplishments of our funded partner agencies in 2020.

Monadnock Food Pantry Collective

- The members of the Monadnock Food Pantry Collective quickly pivoted to drive-through/curbside delivery methods and all but one member pantry continued serving their clients without a break.
- The pantries provided holiday boxes in November and December and will continue to serve their communities, albeit in a revised fashion, throughout the pandemic.

COVID-19 DONORS

Amidst uncertainty and fear came action and caring. In the early days of the COVID-19 pandemic, our resolve and determination were put to the test as we tried to navigate rapidly changing circumstances. It is with great pride that we say that our community responded with generosity, selflessness, and zeal by donating over \$600,000 to the Covid-19 Relief Fund. Your generosity allowed us to distribute every penny to agencies and programs working with families and individuals in need, in real time. Because of you, people received food and emergency shelter, child care centers remained open and viable, and families received essential support services. Our partners, our initiatives, and the community flexed time and again to help every person possible - because of your generosity.

It is true that together we can do amazing things!

Anonymous (47) 100+ Women Who Care -**Cheshire County** Ayman Abdelrahman & Nour Habib

Nathan Alexander, CPA Mark & Patricia Allen Joan & Stephen Ames

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Lynne M. Andrews Joanne & David Angell **Emily Arietta**

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Charitable Fund Susan & Jeffrey Newcomer Richard & Nancy Newton NGM Foundation - Main Street

America Group Therese Noel



Monadnock Region Afterschool Collective

- 83 families were provided with food support.
- 25 staff took advantage of online professional development.
- 335 youth were provided with weekly summer activity packets and another 100 per week were provided with face-to-face summer programming.
- 358 children participated in face-to-face afterschool support.

Nancy Nolan Julie S. Odato

Anthony L. & Judith E. Olson

Alejandra Pallais Judith Palmer

Joseph & Rosaleen Parisi

Derek Paul

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Carmen Yon

You Have Our Trust Fund

Lucy Young

Thank all of you for supporting United Way as they support all of us. This funding has allowed us to move all of our classrooms outdoors. We have been able to purchase sunshades, picnic tables, plastic pools for sanitizing outside toys, storage to get and keep materials outside, and continue to provide diapers to minimize home to school items. We couldn't do this without all of you! A huge thank you to Monadnock United Way for putting the phrase "we're all in this together" into action.

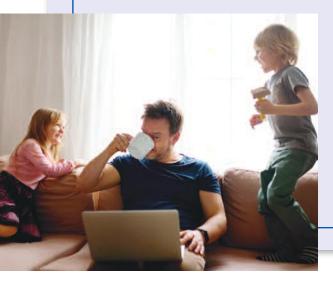
Roberta Royce, Executive Director, Winchester Learning Center

Monadnock United Way Distributed Over \$155,000 in CARES Act Funding to Help People Affected by Substance Use Disorder

MUW distributed over \$155,000 in CARES Act Funding to provide basic needs supports to people affected by substance use disorder (SUD) and experiencing challenges caused by COVID-19 in the Monadnock Region. This opportunity was made possible through a partnership with the **NH Governor's Office** and **Granite United Way.**

MUW partnered with three qualifying programs between September and December 2020 to distribute the funds including: <u>The Doorway at Cheshire Medical Center, Monadnock Area Peer Support Agency (MPS)</u>, and <u>Gates Recovery Center</u> in New Ipswich, NH.

The three programs helped over 660 individuals and families affected by SUD cover the costs of basic needs including childcare, transportation, fuel, utilities, housing, clothing, phone bills, computers, and internet access.



"In the early months of the Covid epidemic, a couple fell behind on their rent and owed approximately \$7,000 of rent in arrears. With the CARES Act Funds we received through MUW, The Doorway was able to cover these costs. The couple has stable housing, and the landlord was extremely grateful for the assistance, which allowed this couple to climb out from an insurmountable problem."

 Nelson Hayden, MA, MBA, LADC, Director/Clinician at The Doorway at Cheshire Medical Center





Impact Monadnock, MUW's signature impact initiative continued to thrive and grow in 2020.

- IM staff distributed PPE to 25 child care programs in the Monadnock Region.
- The Business Ambassadors provided guidelines to local businesses who wanted to help their employees juggle work and remote learning for their children.
- StartSmart saw an 18% increase in birth gifts, supporting the literacy of more children.
- The Pyramid Model prepared to accept four more child care center for social and emotional supports.

Better Together

Never has the phrase Better Together meant so much to so many. Gifts to MUW's 2020 Better Together campaign have a direct impact on the lives of local families and individuals and contribute to the overall health and vibrancy of our community by ensuring that children are healthy and safe, guaranteeing that community members have the financial resources they need to live productive lives, and making certain that everyone receives an education that enables them to achieve their fullest potential.

Campaign at a Glance



\$1,307,000 raised



2,570 donors



60+ workplace campaigns



428 new donors



79% of total given by leadership donors



2.4% raised above the 1.277m goal

THANK YOU TO OUR CAMPAIGN CHAIRS!

MUW owes an enormous debt of gratitude to our 2020 Better Together General Campaign Chairs (below L to R) Laura Gingras, VP of Community Relations and Philanthropy at Monadnock Community Hospital in Peterborough; Ted McGreer, owner of Ted's Shoe and Sport in Keene; and Alan Stroshine of Edward Jones in Keene.







LEADERSHIP DONORS

Monadnock United Way is grateful to all its donors and supporters. None of our work would be possible without you. Below is a listing of all of our 2020 Individual Leadership Donors (\$500 and above) and our Legacy Society members.

We are truly Better Together!



The Alexis d'Toqueville Society Contribution Level: \$10,000+

United Way's Tocqueville Society was named as a tribute to Alexis de Tocqueville, a 19th century French diplomat who admired and wrote about the unique spirit of volunteerism he observed in America. The Tocqueville Society honors and recognizes the philanthropic leadership of those who have a deep commitment to this region. They believe in our mission to strengthen our community through support of our children, education, and financial stability. Thank you to these individuals who have made such a commitment to our community!

Anonymous (2)
Ashok M. Bahl
Bill & Kathy Baldasaro
Gehlbach Family Fund
Kathleen & Mark Gross
Peter & Bridget Hansel
Kris and Dick Hill
John & Jean Hoffman
Ken & Carol S. Jue
Jim & Judy Putnam
Thomas & Barbara Putnam

LEADERSHIP DONORS

Rappellmasters

Contribution Level: \$5,000-\$9,999
Joan Ames
D.E. Ash
Joe & Stephanie Baute
Dan & Nancy Belluscio
Sue Doyle
Mr. & Mrs. Hugh & Gay Eaton, III
Beverly and Robert Harris
Thomas & Anne Havill
Mr. John A. Hubbard
Risa & Douglas Keene
The Kriebel Family

Great Descenders

Charles G. Montgomery

Contribution Level: \$2,000-\$4,999

Anonymous (5) Mark & Patricia Allen Jill Batty & Daryl Stutes David & Patricia Blake Kurt Blomauist Don & Jill Brehm Rand & Javne Burnett Scott & Christine Clarke Paul & Dawn Comptois Christine & Scott Curtis Mike Dionne Dick & Pat Dugger Bryan T. & Mary Granger Cynthia & Matt Guiltinan John & Nancy Hann Wayne & Peg Hartz Lynda & John Hunt Carroll Johnson Jennifer & Gerard Kiernan Peter & Barbara Jo Kingsley Michael & Susan Kowalczyk Liz LaRose Douglas Lehr Marcus Owens Jeffrey & Susan Payton Dr. Dale Pollack & Mr. Jim Janetos Michael Remy Eileen & Michael Sarson Bill Whyte & Katie Schwerin Gregory & Patricia Seymour

James Slabe
Val & Jon Starbuck
Craig Stockwell & Sarah Mustin
Alan & Melissa Stroshine
Roger & Ann Sweet
Gregg & Julie Tewksbury
Benjamin J. Wheeler
Patricia B. Wright
Joseph H. & Lorraine P. Youngs

Trail Blazers

Contribution Level: \$1,500-\$1,999

Anonymous (3) Edward & Kathleen Kennedy Burke Mike & Betty Christiansen Christopher Coates Terry Contas Mark E. Criswell Charles & SallyAnne Goodale Francoise Gooding Parker & Sally Hansel Patty & Wayne Hatch David & Lori Jankowski Michael & Tricia Kapiloff Jane & Steven Larmon Nora G. Larsen Ann & Paul Looney Pamela & Peter Lynch Dr. Donald & Mrs. Jane Mazanowski Tom & Heather Minkler Alexander Much

Suelaine Poling & Bruce Myrick James A. & Ann S. Robinson David & Jane Stabler Barbara & Anthony Tremblay Ronald M. Wright

Cliff Hangers

Contribution Level: \$1,000-\$1,499

Anonymous (4) Douglas A. Adolphson James Anderson & Bobbie Ewels Joanne & David Angell Dee & Paul Belanger Frank Bequaert Todd & Deb Bissell Jessica Black Mark Bodin Lee A. Bradford Sam & Lucy Bradley John Brickley Denise Burchsted Theodore E. Chabott Mike Chamberlin Anthony Chicarelli Sue Chollet Margot Close Lisa E. Clouet Andrew Crawford Angela Criswell Clark & Joanne Dexter Hunt & Sara Dowse Dr. Robert & Alfrieda Englund



Les & Jane Pitts

The Grapevine (a member of the Monadnock Alliance for Families)

- Nearly 1,500 people were served representing 16 towns in our region.
- When schools and businesses were forced to close this past March,

The Grapevine quickly adapted to this new reality:

- Programs and support groups for parents and teens as well as home visiting moved to a virtual setting.
- Outreach to get people's basic needs met was done through increased communication and coordination with local partners such as our schools and hospitals.

John & Joely Fanning Alona Florenz Mark A. Franke Meg Freeman James Ganley Katie Gardella & Peter Straus Carolyn & Martin Geheran Michael & Betsy Gordon Hal Grant Carl & Karin Gravina Dr. Sherry & Robert Guardiano Sam Halfspring Nancy & Jim Hall Deborah & Greg Hansen Nancy Hayden Kerry & Marika Henegan Daniel Irvine Ockle Johnson & Chris Hrynowski Jay & Cheryl Kahn Marcia & James Kania Gregory & Lisa Kasprzak Marcia & Charles Krause Walter & Barbara Lacev Marcia R. Legru Lura Lentz Sudhakar Lingineni Rachel Lovins John & Phylis Manning Del & John Marshall Craig & Sylvia McBeth Mr. & Mrs. Michael Metell Anne & Bill Moyle Chris Nailon Susan & Jeffrey Newcomer Judy & Bob Perry G. Forrest Quimby & Julia Sirois Michael Rafferty & Anni Shamim Cathy Conkling & Richard Meyer Susan Roston Joshua Saypack John & Connie Schlegelmilch Emily Schwerin-Whyte & Michael Becker-Whyte Eleanor & Charles Shaw Ann Christina Shedd & Mark Alan Meess Marni Silverstein & Michael Davern Ellen L. Simons Debra N. Stallings **KCS Architects** Cameron Tease & Dixie Gurian Kim & Maria Temple John L. Thornton Leonard Tichy

John N. Walter, Jr. & Sandra Van de Kauter Ronald Whippie Kathy Williams

Leap Leaders

Contribution Level: \$750-\$999
Anonymous (2)
Maureen Ahern
Nathan Alexander, CPA
Chuck & Liz Anderson

Susan Ashworth Joseph Callahan

Linda Cates & Tom Murray

Toni Class
Elizabeth Cleary
Robert Comalli
Elizabeth Dragon
Jim & Sue Ells
Elizabeth & Bruce Fox
Margaret E. Foxweldon

Pushkar Goyal

Sandy Hunt & Kerry Ulrich Kristen Lefebvre John Lowry Jess & Don Lussier

Jess & Don Lussier
Timothy Morrissette
Erik & Joan Murphy
Theodore H. & Buth I

Theodore H. & Ruth D. Parent Dominic Perkins & Deirdre Chretien Mark & Myra Rebillard

Martin Schiesel
Gary & Jane Shapiro
Dr. Todd Silberstein
Arthur L. Stevenson
Jim & Cathie Talbert
Bob & Margaret Trebilcock

Penny R. Vaine Jeanne L. Williams

Venturers

Contribution Level: \$500-\$749
Anonymous (16)
Kenneth & Wendy Abbott
Larry Ahern

Larry & Gisela Antonuk Cheryl Belair & Stephen Bragdon Heather Bell & Alex Henkel

Ann & David Benjamin

Frances Benton & David Nallett Lynn & Ken Bergman

Andrew S. Bohannon &
Misty Martinez-Bohannon
Michelle Bourassa

John Britton Laura L. Brow

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Larry & Suzanne Butcher
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David LaCoste
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Vicki & Jim Flanders Mark Fryberger Ian Galipeau Michael P. Gardner Robert J. Genatt

Robert Gogolen & Beth Caldwell

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Todd E. & Karen P. Gray Peter D. Griesbach, DDS

Maryann Gul Lori A. Guyette Daniel J. Haight Nancy & Roger Hansen Susan M. Hansmeier Mr. & Mrs. John Harper Michael Haynes Ryan N. Hayward

Michael Haynes Ryan N. Hayward Nichole Hazen Joel Heller

Charles H. Henry, DDS
Anna Carmela Hinderaker
Carrie & Steve Hoffman
Dr. & Mrs. George A. Idelkope
Cantrell Johansen

Ed Tomey & Maich Gardner

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Alex J. Kapiloff Kerry & Bruce Kelley Deborah Kilyanczik Joslin Kimball-Frank **Gregory Kleiner** David & Sandra Kochman Wavne Lacoste Dvlan Lane Ryan LeClair Joanne H. LeRoy Jane Lescynski Carolyn & Charles Loos Vicki & Joe Loughery Michael & Sarah MacDonald Katherine MacGregor Lynn MacKenzie Susie & Jim Margraf Marianne Marsh, MD David Mauer Gregory & Susan McConahey Jason McLean Andy & Dawn Merrill Dawn Michelizzi David & Doreece Miller Todd H. Miller Alison Mills-Johnson Mary Day Mordecai & Ned Hulbert Amy Morrissette David & Donna Morse James E. Mountford Karen Nelson Dave & Margaret Nelson Tom & Carol Newcombe Nancy C. Newton Lisa & Mark Nugent Edward C. O'Brien Anne-Marie Pasquarelli Mrs. Walter Peterson Rickey Phippard Sandie Phipps Stephen R. Power Julie Pratt Judith Putzel Peter & Suzanne Read Jennifer F. Rislev Jeffrey W. Roblee Denise Roderick Richard D. Scheinblum Pete & Rita Schrader Robert D. Shlosser Sue Silver Fran Silvestri & Sus Hallwright Jenelle & William Smedley, IV Jay Smeltz & Julie Dickson Cory J. Smith

Anitra Sorensen

Jennifer Springer Albert J. St. Aubin Mary Gail St. Laurent Joseph Staples & Suzanne Morin Alex Stroshine Ralph Stuart George & Linda Svok Dream A. Tardiff Jon & Kathy Thatcher David & Lisa Therrien Robert & Lianne Therrien Mr. George H. Thompson, III Marc Toyloy Dr. Andrew Tremblay & Dr. Suzanne Nabi Charles Underhill Georgette Vachon Todd Watkins & Janet Cleary Sarah S. Webb James Whittier Dr. Donald V. Wilson Aylene L. Wozmak Stephanie Wright Philp Wyzik

Leadership Givers Who Prefer Not to be Recognized by Giving Level

Michael & Kathryn Blair
Ben & Kaaron Brown
Ken Stewart & Mary Lou Caffrey
Joe Marks & Maggie Cahoon
Rick & Betsey Church
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Mr. & Mrs. William Elliott
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Joe & Tina Greathouse Vaughan & Martha Hennum Megan Burke Kidder Kathleen Kirstein Kathy Knutsen Linda & Tad Lacey Steven R. Levene & Susan W. Peters Maryann & Robert Mucha Joseph & Rosaleen Parisi Chuck Prigge Dan & Louise Rath **Bud & Bea Record** John Renaud Wallace Reney Keith & Crystal Rokes Sharon & Jim Rousmaniere Lvnn & Arthur Simington Nat & Sharon Stout Terry Williams

Legacy Society

Thank you to those who have established a planned gift for Monadnock United Way through their will or estate.

Bernice Clark*
Laura Gingras and Dave Fish
John and Jean Hoffman
Carol and Ken Jue
Doug Maynard
Allen and Ellen Mendelson
Anonymous

*Bequest received in 2013

FUNDED PARTNER SUCCESS

Cheshire County Emergency Housing Collaborative

- 65 households were provided with direct client assistance to avoid a housing crisis.
- To ensure that community members remained safe, all shelters enhanced their cleaning protocols and educated clients about hand-washing and social distancing.
- To adhere to social distancing requirements and safely house community members, two sites were quickly adapted as overflow shelters.

Workplace Campaigns (allowing public recognition)

Our Workplace Campaigns continue to be a valued tradition in our fight for children, education, financial stability in our region. The continued participation of local and global businesses in our campaign is a hallmark of our success. Thank you to all of the employees who give so selflessly through their workplace campaigns and to the businesses who give so generously.

ABTech AMETEK, Precitech Inc. Autex Inc. C&S Wholesale Grocers, Inc. Carlisle Wide Plank Floors Cedarcrest Center for Children with Disabilities CFC Combined Federal Campaign of Northern New England **CHESCO Cheshire Builders Cheshire County Employees** Cheshire Medical Center / Dartmouth Hitchcock City of Keene Clark-Mortenson Agency, Inc. Connection Corning Specialty Materials DD Bean & Sons Co. Douglas Co. Electronic Imaging Materials, Inc. EMF, Inc. **Emile Legere Management** ES3, LLC F.H. Hamblet, LLC Fenton Family Dealerships

Filtrine Manufacturing Company Granite State Childrens Alliance Gryczka & Associates Hamshaw Lumber, Inc. Harrisville Designs, Inc. HCS- Home Health Care Hundred Nights, Inc. Janos Technology, LLC John G. Burk and Associates Kapiloff Insurance Agency, Inc. **KCS Architects** Keating, Inc. Keene Day Care Center, Inc. Keene Housing / Kid`s Collaborative Locals Keene State College Lynn C. Rust, CPA PC Markem-Imaje MFS-Monadnock Familya Services Monadnock Community Hospital Monadnock Food Co-op Monadnock United Way Monadnock Worksource Phoenix House Keene Center Rise... for baby and family SAU 29 - Keene School District SAU 34 - Hillsboro School District SAU 92 - Swanzey School District SAU 93 - Winchester School District Savings Bank of Walpole SCS-Southwestern Community Services, Inc. Symbotic The Community Kitchen, Inc. The Insurance Source The Keene Sentinel

The Main Street America Group

The Melanson Company, Inc.

The Richards Group

The Timken Company
Theodore H Parent, Attorney, PC
Town of Marlborough
W. S. Badger Company, Inc.
Walpole Veterinary Hospital
Whitney Brothers
Winchester Learning Center
Yankee Publishing Inc.

Corporate and Foundation Supporters (\$500+ Outside of Workplace Campaign Allowing Public Recognition)

Local corporate and foundation support plays a critical role in maintaining the Monadnock region's local economies. By giving back they also have the power to enable, long lasting change in every community. These businesses and foundations have our sincerest thanks for their support this year.

Allen Brothers Farms Amazon Smile Foundation **Bollerud-Holland Associates Boston Foundation** Chevron Contoocook Housing Trust Deep Roots Massage & Bodywork Grove Street Fiduciary, Inc. Hamblet Electric Charitable Foundation J. P. Morgan Charitable Giving Fund Johnson & Johnson Keene Elks Lodge BPOE 927 Keene Young Professionals Network **Kurtz Family Foundation** Mascoma Bank Foundation Minute Mart/Milhill Enterprises Monadnock Perio and Implant Center PLLC Network for Good Our Own Shop Pilgrim Pines Conference Center Richardson Home Inspection Service, LLC State Street Foundation Surry Mountain Fund - NHCF

Ted's Shoe & Sport True North Networks

Vermont Mutual Insurance Co

FUNDED PARTNER SUCCESS

Winchester Learning Center

- All staff remained employed and secure in their jobs.
- The Center remained open with generous support from our community.
- Families were provided with basic needs items such as diapers and wipes and food gift cards.
- Through our outreach efforts and the generous support of the community, 119 children received toys for Christmas.





2020 Small Business 365 Circle Members

Small businesses contribute significantly to the local economy: providing local jobs and creating strong connections in our community. In turn, a strong, healthy community is good for business. By contributing \$365 to the MUW annual campaign, these businesses are part of a unique partnership directly supporting MUW and our community. We truly are Better Together when we step up for those in need in our community!

Bollerud-Holland Associates Deep Roots Foley Funeral Home M. Stewart Crown & Bridge Ted's Shoe and Sports

In-Kind Support

Thank you to these In-Kind Donors to the 2020 Better Together Campaign!

Bragdon, Baron & Kossayda, P.C Brown's Lawn and Snow Gryczka & Associates New Hampshire Magazine NH Business Review Oster & Wheeler P.C. People Sense Consulting Philanthropy Resource Group Think Design True North Networks (Inc)

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Community Hall of Fame Sponsors





Community Champions





Media Sponsors









Community Partnership Members

Greater Keene Rotaract Club Keene Young Professionals Network Monadnock Wolfpack Rugby Football Club The Local Crowd – Monadnock

COMMUNITY CORNER



The Keene Young Professionals Network ran their semi-annual Elm City Challenge Scavenger Hunt in August of 2020, making MUW the beneficiary of a percentage of the ticket sales. This partnership allowed MUW to not only receive a new source of funding, but also opened up a new channel of networking and communication allowing us to educate a new audience about the work of MUW and our partner agencies.



Rotaract and Monadnock Rugby Football Club—When MUW partner agencies in the Monadnock Food Pantries Collective expressed an urgent need of volunteers to deliver food from the NH Food Bank to local pantries, members of the Greater Keene Rotaract Club, The Keene Young Professionals Network, and Monadnock Rugby Football Club immediately stepped up to the challenge. They were able to drive to the NH Food Bank, pick up the food orders, and deliver them to the waiting pantries ensuring that those facing food insecurity in the Monadnock Region would not go without. Not only did they help with this effort, but they also continued to assist seniors and high-risk individuals in the community with errands such as grocery and prescription deliveries, reducing the community member's exposure to Covid-19.





In 2020, MUW teamed up with **The Local Crowd - Monadnock** (TLC) to raised funds for the Better Together Campaign. TLC is an online crowdfunding platform that helps fund projects that strengthen the local economy and our community so partnering with them was a natural fit. The campaign ran from October 19–November 13 and we raised a total of \$20,555 with the help of generous match donors.

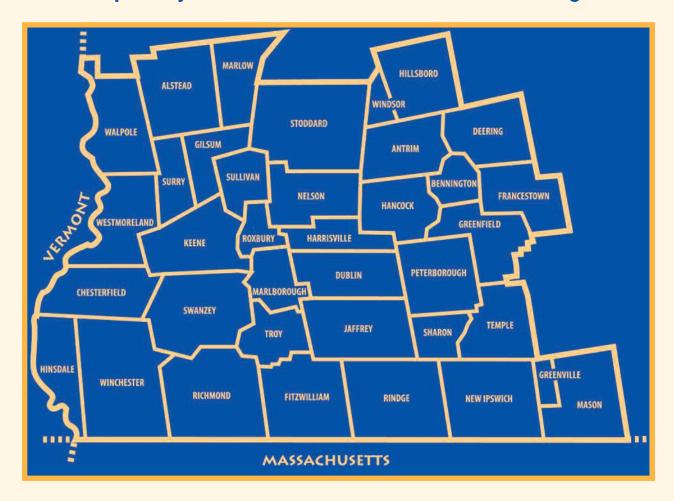


FINANCIAL REPORT

MONADNOCK UNITED WAY, INC. STATEMENT OF FINANCIAL POSITION DECEMBER 31, 2020 (WITH COMPARATIVE TOTALS AS OF DECEMBER 31, 2019)

ASSETS	2020	2019
Current Assets		
Cash and cash equivalents	\$1,773,500	\$1,337,400
Accounts receivable	500	264
Grants receivable	17,983	_
Pledges receivable, less allowance for uncollectible pledges of \$75,000 as of		000.407
December 31, 2020 and 2019	666,463	830,187
Other current assets	3,859	5,640
Total current assets	2,462,305	2,173,491
Property, Plant and Equipment, at cost		
Building and improvements	102,747	102,747
Office furniture and equipment	82,408	77,554
Land	4,430	4,430
	189,585	184,731
Less - Accumulated depreciation	179,238	175,380
Net property, plant and equipment	10,347	9,351
Other Assets		
Website development	7,330	7,330
Beneficial interest in foundation assets	311,973	288,298
Total other assets	319,303	295,628
Total assets	\$2,791,955	\$2,478,470
LIABILITIES AND NET ASSETS		
Current Liabilities		
Designations payable	\$ 44,493	\$ 98,615
Due to sub-grantees	110,167	_
Deferred grant	_	19,134
Accounts payable and accrued expenses	67,652	34,173
Total current liabilities	222,312	151,922
Total liabilities	222,312	151,922
Net Assets		
Without donor restriction	004.000	004.000
Board designated	281,999	281,999
Undesignated	564,840	428,253
With donor restriction	846,839 1,722,804	710,252
Total net assets	2,569,643	1,616,296 2,326,548
Total liabilities and net assets	\$2,791,955	\$2,478,470
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MUW proudly serves 35 towns in the Monadnock Region



MUW is proud of its outstanding charity ratings







Monadnock United Way

23 Center Street, Keene, NH 03431 603.352.4209 info@muw.org









muw.org