Dear Friends of MUW,

Incredible is defined as “difficult to believe; extraordinary.” At MUW and across the world, both parts of this definition describe 2020 perfectly.

No one foresaw the Covid-19 pandemic that was to come. Or the amazing outpouring of community support that resulted. Difficult to believe and extraordinary for certain!

At MUW, we are proud of the lightning-fast response of this community – from our staff, board, partners, donors, and volunteers. Within days of NH Governor Chris Sununu declaring a State of Emergency, MUW established a Covid Relief Fund, switched to remote operations, and began raising and distributing what would become over $600,000 in relief funding. Every week into June, partners received your gifts, which helped them respond to emerging needs, keep people employed, and remain open.

Our partners’ response was similar. They pivoted swiftly and effectively to meet the needs at hand, providing our neighbors with necessities such as diapers, food, and gas cards for medical appointments. Hundreds in our region received help paying rent, fuel, and electric bills. Many began providing services remotely, ensuring continuity for families needing services.

Stories abound. In this report you’ll read about the resiliency, creativity, and impact of three of our collectives: The Cheshire County Emergency Housing Collaborative, Monadnock Alliance for Families, and The Monadnock Region Afterschool Collective.

The incredible outpouring of support from our generous community made this possible with thousands of donors sending gifts of all sizes; some donating multiple times to the Relief Fund. Support also came from corporations, Donor Advised Funds, and public and private foundations. Due to the generosity of our board, who covered all bank and processing fees, 100% of every dollar donated was granted right back into the community.

The year began with other difficult decisions. Our most recent campaign fell nearly $200,000 short of goal, continuing nearly ten years of decline. In February, our Board of Directors announced that MUW would reduce staff and invest in a highly targeted group of nine collectives and individual agencies serving 27 programs. The remaining programs transitioned away from MUW funding, receiving allocations through April.

This decision was not taken lightly. Every partner – current and past – plays an essential role in the health of this community. With limited resources, our Board determined that providing meaningful levels of investment within a targeted, cohesive group of programs could make a greater impact.

In spite of these two setbacks, MUW continued to fight for children, education, and financial stability all year. Impact Monadnock’s Pyramid Model, Preschool Development Grant (PDG), Business Ambassadors, and Start Smart remained actively engaged in the community. And in some cases grew:

• The Business Ambassadors provided local businesses with guidelines to support families while they worked and stayed home with children in remote learning environments
• StartSmart saw an increase in birth gifts, supporting the literacy of more children
• Pyramid Model prepared to accept four more child care centers for social-emotional supports
• A grant connected our child care centers with the Monadnock Farm to Community Coalition to help improve access to healthy food for young children

In reflecting on this “Incredible” year, the extraordinary certainly outshined the unbelievable. And for that MUW, our partners, and our community are grateful. Thank you for the outpouring of support that kept our region strong. **We are truly Better Together.**

Sincerely,

Ben Wheeler, MUW Board Chair  Liz LaRose, MUW President
Our Mission

Monadnock United Way is dedicated to improving lives by mobilizing diverse partners and investing in programs and people to create long-lasting, measurable change.

Monadnock United Way, founded in 1952, is a local member of the United Way Worldwide network.

We have the resources, training, support, and ideas of a worldwide community behind us. Yet our power to address the Monadnock Region's most daunting social issues is 100 percent local.

2020 MUW Board of Directors

Ben Wheeler, Chair
Senior Vice President and Commercial Relationship Manager - NBT Bank

Katie Sutherland, 1st Vice Chair
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Michael Remy
Director of Operations Finance - C&S Wholesale Grocers

Kelly Ricaurte
Director of Strategic Communications and Community Relations - Keene State College

Eli Rivera
Cheshire County Sheriff

Monadnock United Way Staff

Liz LaRose
President

Jill Morgan
Senior Director of Impact (January – July)

Katie Gardella
Director of Resource Development

Paige Martin
Program Director Impact Monadnock (January–August)

Peter Smith
Campaign and Donor Relations Manager (January)

Nikki Sauber
Impact and Investment Manager (January)

Kate Cote
Campaign and Communications Manager

Shirley English
Administrative Assistant
When we adopted the 2020 campaign tagline ‘Better Together,’ we never imagined how well it would characterize the way our communities came together to tackle the unprecedented upheaval and need caused by the COVID-19 pandemic.

You – our donors, partners, volunteers, advocates, and staff – exceeded all expectations with your generosity and support. In all, more than $600,000 and countless hours were donated to support our communities during the most destabilizing crisis in recent memory.

Anyone who ever faced an unexpected emergency appreciates the need to quickly adapt financially – to manage ongoing expenses and obligations in addition to costs generated by the emergency. Confident in the leadership of our partner agencies, MUW lifted restrictions on spending regularly allocated funding, providing flexibility in determining how to best allocate resources during the pandemic. MUW also immediately began fundraising through the COVID-19 Relief Fund, raising and allocating over $600,000 between March and June 2020.

In 2020, every one of our partner agencies demonstrated determination and resilience when faced with the daunting task of providing their usual critical services to our neighbors, while also responding to our community emergency. MUW’s recent transition to a Collective Impact model facilitated collaborative efforts by our partner agencies to attack and solve the complex problems faced in 2020. The benefits of increased communication, sharing information, and leveraging combined resources were invaluable in crafting and implementing effective solutions.

The following pages highlight how three of our collectives joined forces to increase their impact – how they were BETTER TOGETHER IN 2020.
COVID-19 Challenges and Successes
During the pandemic, CCEHC partners were challenged to maintain sufficient capacity in their shelters, hotels, and decompression sites for those who faced a housing crisis. COVID-19 presented challenges on every aspect of their mission, including program funding, staffing, leadership, collaborations, performance measures, and service delivery.

Each partner experienced staffing and leadership pressures. SCS and MCVP staffs had to adapt to working remotely. Hundred Nights staff continued to work on site throughout the pandemic, adjusting to personal protective equipment and safety protocols that made every activity exponentially more difficult, if not impossible. To make matters worse, many volunteers felt they were at risk from the virus and reluctantly decided to stay home.

Despite these challenges, CCEHC achieved their primary mission to provide emergency housing and keep clients safe. During 2020, SCS and Hundred Nights each reached pre-COVID-19 capacities and did so without a single client contracting COVID-19!
All clients who entered into their shelters were provided with food, clothing, showers, laundry, and personal hygiene supplies and were informed of available community resources, services, and housing options. While many providers shut down or significantly reduced services during the pandemic, CCEHC maintained a strong presence in our community, providing 21,013 bed nights to 290 homeless clients.

Read more about the impact of the Cheshire County Emergency Housing Collaborative.
COVID-19 Challenges and Successes

MAF experienced significant disruptions in their service delivery efforts in the constantly changing 2020 environment. All MAF organizations responded by shifting to a hybrid - remote/in person service delivery model. Home visitors shifted to providing services via Zoom, telephone call, and text, as well as socially distanced, in person visits when needed.

Participation rates shifted as models of service delivery changed. Overall, the number of families seeking home visit support was flat. The number of referrals fell, as many school nurses, guidance counselors, and other family support professionals (the sources of most referrals) were not seeing students and families regularly. At the same time, moving to remote delivery models (online and outside when possible) made some programs available to a much broader audience and removed distance as a barrier. Overall participation in classes and groups held via Zoom increased.

As a result, the overall number of families serviced by MAF increased by 44%.

All home visiting staff worked primarily from their homes, switching to online and outdoor visits when possible. These changes required the agencies to quickly develop new processes and procedures, and make unanticipated purchases of new hardware, software, and online programs. Staff had to learn to use new technology and understand and implement the latest processes and procedures to support their remote work and MAF's mission.

MAF also provided direct basic needs support in the form of gas and grocery gift cards and assistance with rent and utility bills to some families during the height of the pandemic.

Read more about the impact of the Monadnock Alliance for Families.
COVID-19 Challenges and Successes

All of the programs responded to the disruptions brought about by Covid-19 by demonstrating flexibility and creativity in how they pursued their mission. While a significant amount of their traditional programming was impacted, collective organizations responded by developing and implementing critical new virtual offerings such as:

- Programs for children of school staff who were on remote learning, enabling those staff to work at full capacity, impacting both family financial stability as well as youth educational support
- Educational support for the increased number of homeless families
- Programs to engage youth whose only outside contact was via Zoom
- Support for children struggling educationally due to online learning
- Weekly activity boxes for students who were fully remote, providing enriching activities not based upon screen time

All programs meeting in person had to adhere to new guidelines for social distancing, sanitation, and restricted group sizes, leading to unplanned spending on sanitation and PPE supplies, additional staff to handle more/smaller groups, and individual tools/supplies for teachers and children to reduce cross contamination.

Read more about the impact of the Monadnock Region Afterschool Collective (MRAC)
At Monadnock United Way, we fight for children, education, and financial stability in every community throughout the region.

**Children**
Children live in safe, nurturing, and healthy homes and communities

- Young children are safe, healthy, and resilient
- School-age children are safe, healthy, and resilient
- Transition-age children are safe, healthy, and resilient

**Education**
Community members receive an education that enables them to achieve their fullest potential

- Children are ready to learn by the time they enter school
- Students are proficient in fundamental areas of learning, including social-emotional skills
- Community members are prepared to embark on post-secondary pursuits

**Financial Stability**
Community members have the financial resources they need to live healthy, happy, and productive lives

- Community members are financially literate and empowered
- Community members achieve financial stability and well-being

**Basic Needs**
Community members have access to food, shelter, heat, and transportation

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**Monadnock United Way**

GIVE. ADVOCATE. VOLUNTEER.
The COVID-19 pandemic created a world of uncertainty for all of us. We are so proud of how our community responded. Throughout this report, we have highlighted some of the enormous accomplishments of our funded partner agencies in 2020.

**Monadnock Food Pantry Collective**

- The members of the Monadnock Food Pantry Collective quickly pivoted to drive-through/curbside delivery methods and all but one member pantry continued serving their clients without a break.
- The pantries provided holiday boxes in November and December and will continue to serve their communities, albeit in a revised fashion, throughout the pandemic.

*merged in July 2020 to become Monadnock Alliance for Families*

**Other 2020 Investments include:**
- Impact Monadnock
- Pyramid Model, Preschool Development Grant,
- Impact Monadnock Business Ambassadors (IMBA), and StartSmart
- Early Learning NH
- MUW Investor’s Affinity Group
- 2-1-1, United Way’s social services hotline.
- Direct Designations from donors to various agencies
- Community Building

[Click here for the full list of programs, agencies, and funding.](#)
Amidst uncertainty and fear came action and caring. In the early days of the COVID-19 pandemic, our resolve and determination were put to the test as we tried to navigate rapidly changing circumstances. It is with great pride that we say that our community responded with generosity, selflessness, and zeal by donating over $600,000 to the Covid-19 Relief Fund. Your generosity allowed us to distribute every penny to agencies and programs working with families and individuals in need, in real time. Because of you, people received food and emergency shelter, child care centers remained open and viable, and families received essential support services. Our partners, our initiatives, and the community flexed time and again to help every person possible – because of your generosity.

It is true that together we can do amazing things!

Anonymous (47)
100+ Women Who Care - Cheshire County
Ayman Abdelrahman & Nour Habib
Nathan Alexander, CPA
Mark & Patricia Allen
Joan & Stephen Ames
James Anderson & Bobbie Ewels
Lynne M. Andrews
Joanne & David Angell
Emily Arietta
Kemal Atkins
W. S. Badger Company, Inc.
Ashok M. Bahl
Eleanor Ball
Mimi Barber
Patricia Barber
Barclays
D. Fay Barden
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Becky Barrett
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William & Anne Batesole
Joe & Stephanie Baute
Catherine Behrens
Vivianne Belanger
Dan & Nancy Belluscio
Frances Benton & David Nallett
Frank Bequaert
Lisa A. Bergmann
Jessica R. Bigaj
Jillian Bishop
Michael & Kathryn Blair
Fred R. Blais
Bluestockings Book Club
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Diane L. Bogdan
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Michelle Bourassa
Lisa Brackett
Sam & Lucy Bradley
Don & Jill Brehm
Eleanor Briggs
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Mari Brunner
Edward & Kathleen Kennedy Burke
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Jack & Diane Burnett
Ken Burns
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Suzanne & Larry Butchere
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Dr. Patricia I. Campbell & David LaCoste
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Susan Catlin
Karen & Max Chabot
Jerry Chamberlin
Kathy Chelstowski & Michael Chelstowski
Cheshire Medical Center / Dartmouth Hitchcock
Mike & Betty Christiansen
Eloise Clark
Mary L. Clark
Richard W. Clark
Scott & Christine Clarke
Margot Close
Lisa E. Clouet
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Debra Coltey
Meagan K. Coneeny
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Hunt & Sara Dowse
Susan A. Doyle
Sue Doyle
Cynthia A. Drew
Bethany Duhaime
Julia Dutton
Tammy Dwyer
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Garry Emge
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Barry & Carol Faulkner
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Rudy Fedrizzi & Heidi Rinehart
Richard Fellenz
Fenton Family Dealerships
Fidlar Technologies
Christine Fisher
Rick & Sue Flagler
Jennifer Fleming
Christopher C. Flood
Christopher Flynn
Gretchen G. Fowler
Gil & Alice Fuld
April Galarza
Katie Gardella & Peter Straus
Gehlbach Family Fund
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Francoise Gooding
Willard Goodwin & Barbara Summers
Mary Granger
Gravina Charitable Foundation
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Joshua A. Greenwald
Mitchell Greenwald
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Susan F. Guetti
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Edward R. Guyot
Audrey Lathrup Hadcock
Christine P. Hadlow
Nancy & Jim Hall
Kathleen Halverson
Gail A. Hamblet
Jeanne C. Hamblet
Hamblet Electric Charitable Foundation
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George Hansel
Peter & Bridget Hansel
Harbor One Mortgage
Bonnie & Baxter Harris
Emily Hartshorne
Wayne & Peg Hartz
John Hashagen
Janet Hebert
Jenna L. Henderson
Charles H. Henry, DDS
Melissa Herman
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Kris & Dick Hill
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Carrie & Steve Hoffman
John & Jean Hoffman
Mrs. Patricia Hoffman
Sally Hoover
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Karen E. Johnson
The Joyce and Rivers Family
Ken & Carol S. jue
The Jue Trust
KCS Architects
Jay & Cheryl Kahn
Alex Kapiloff
Margaret Kasschau
Selena Katz
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Timothy S. Keating
Risa & Douglas Keene
Michael Kelley
Nancy Kelley-Gillard
Ada Kerman
Susan Kessler
Sarah J. Kingsbury
Peter & Barbara Jo Kingsley
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Paul & Barb Koutras
William Kowalczyk
Marcia & Charles Krause
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George Lucas
Machina Arts
Joshua Mack
Raymond F. MacLean
Lucy Mahar
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America Group - NGM
Vadim Makhlis
Susie & Jim Margraf
Elizabeth Marks
Annette M Marsella
Irrev Sup Needs Trust
Delyth Marshall
Elizabeth Marshall
Kelly B. Marshall
Mark A. Martin
Meredith M. Martin
Molly Martin
Susan Massin
Michael Matros
Keith Matthews
Anne McBride
Francis R. McBride
Paul McDonald
Amy McIntyre
Susan McMillan
Deirdre McPartlin
Robert Meagher
Margaret Meath
David Medvidofsky
Josh & Leila Meehan
Mary Merritt
Mr. & Mrs. Walter L. Mess, Jr.
Jacqueline Metivier
Kara Michalov
Lawrence Michalov
Lisa Migneault
Thomas Migneault & Lisa Migneault
Tom & Heather Minkler
Monadnock Food Co-op
Monadnock Ford
Gloria Morison
Emily Mosher
Anne & Bill Moyle
Erik & Joan Murphy
Martha Murtha
Alice Nagahiro
NBT Bank of Keene
Dave & Margaret Nelson
Netflix
Michael and Beth Newbold Charitable Fund
Susan & Jeffrey Newcomer
Richard & Nancy Newton
NGM Foundation - Main Street
America Group
Therese Noel

Funded Partner Success

Monadnock Region Afterschool Collective

- 83 families were provided with food support.
- 25 staff took advantage of online professional development.
- 335 youth were provided with weekly summer activity packets and another 100 per week were provided with face-to-face summer programming.
- 358 children participated in face-to-face afterschool support.

83 families were provided with food support.
25 staff took advantage of online professional development.
335 youth were provided with weekly summer activity packets and another 100 per week were provided with face-to-face summer programming.
358 children participated in face-to-face afterschool support.
Thank all of you for supporting United Way as they support all of us. This funding has allowed us to move all of our classrooms outdoors. We have been able to purchase sunshades, picnic tables, plastic pools for sanitizing outside toys, storage to get and keep materials outside, and continue to provide diapers to minimize home to school items. We couldn’t do this without all of you! A huge thank you to Monadnock United Way for putting the phrase “we’re all in this together” into action.

– Roberta Royce, Executive Director, Winchester Learning Center
Monadnock United Way Distributed Over $155,000 in CARES Act Funding to Help People Affected by Substance Use Disorder

MUW distributed over $155,000 in CARES Act Funding to provide basic needs supports to people affected by substance use disorder (SUD) and experiencing challenges caused by COVID-19 in the Monadnock Region. This opportunity was made possible through a partnership with the NH Governor’s Office and Granite United Way.

MUW partnered with three qualifying programs between September and December 2020 to distribute the funds including: The Doorway at Cheshire Medical Center, Monadnock Area Peer Support Agency (MPS), and Gates Recovery Center in New Ipswich, NH.

The three programs helped over 660 individuals and families affected by SUD cover the costs of basic needs including childcare, transportation, fuel, utilities, housing, clothing, phone bills, computers, and internet access.

“In the early months of the Covid epidemic, a couple fell behind on their rent and owed approximately $7,000 of rent in arrears. With the CARES Act Funds we received through MUW, The Doorway was able to cover these costs. The couple has stable housing, and the landlord was extremely grateful for the assistance, which allowed this couple to climb out from an insurmountable problem.”

– Nelson Hayden, MA, MBA, LADC, Director/Clinician at The Doorway at Cheshire Medical Center

Impact Monadnock, MUW’s signature impact initiative continued to thrive and grow in 2020.

• IM staff distributed PPE to 25 child care programs in the Monadnock Region.
• The Business Ambassadors provided guidelines to local businesses who wanted to help their employees juggle work and remote learning for their children.
• StartSmart saw an 18% increase in birth gifts, supporting the literacy of more children.
• The Pyramid Model prepared to accept four more child care center for social and emotional supports.
Better Together

Never has the phrase Better Together meant so much to so many. Gifts to MUW’s 2020 Better Together campaign have a direct impact on the lives of local families and individuals and contribute to the overall health and vibrancy of our community by ensuring that children are healthy and safe, guaranteeing that community members have the financial resources they need to live productive lives, and making certain that everyone receives an education that enables them to achieve their fullest potential.

Campaign at a Glance

$1,307,000 raised
2,570 donors
60+ workplace campaigns

428 new donors
79% of total given by leadership donors
2.4% raised above the 1.277m goal

THANK YOU TO OUR CAMPAIGN CHAIRS!

MUW owes an enormous debt of gratitude to our 2020 Better Together General Campaign Chairs (below L to R) Laura Gingras, VP of Community Relations and Philanthropy at Monadnock Community Hospital in Peterborough; Ted McGreer, owner of Ted’s Shoe and Sport in Keene; and Alan Stroshine of Edward Jones in Keene.
LEADERSHIP DONORS

Monadnock United Way is grateful to all its donors and supporters. None of our work would be possible without you. Below is a listing of all of our 2020 Individual Leadership Donors ($500 and above) and our Legacy Society members.

We are truly Better Together!

The Alexis d’Toqueville Society

Contribution Level: $10,000+

United Way’s Tocqueville Society was named as a tribute to Alexis de Tocqueville, a 19th century French diplomat who admired and wrote about the unique spirit of volunteerism he observed in America. The Tocqueville Society honors and recognizes the philanthropic leadership of those who have a deep commitment to this region. They believe in our mission to strengthen our community through support of our children, education, and financial stability. Thank you to these individuals who have made such a commitment to our community!

Anonymous (2)
Ashok M. Bahl
Bill & Kathy Baldasaro
Gehlbach Family Fund
Kathleen & Mark Gross
Peter & Bridget Hansel
Kris and Dick Hill
John & Jean Hoffman
Ken & Carol S. Jue
Jim & Judy Putnam
Thomas & Barbara Putnam
Rappellmasters

**Contribution Level: $5,000–$9,999**
- Joan Ames
- D.E. Ash
- Joe & Stephanie Baute
- Dan & Nancy Belluscio
- Sue Doyle
- Mr. & Mrs. Hugh & Gay Eaton, III
- Beverly and Robert Harris
- Thomas & Anne Havill
- Mr. John A. Hubbard
- Risa & Douglas Keene
- The Kriebel Family
- Charles G. Montgomery

Great Descenders

**Contribution Level: $2,000–$4,999**
- Anonymous (5)
- Mark & Patricia Allen
- Jill Batty & Daryl Stutes
- David & Patricia Blake
- Kurt Blomquist
- Don & Jill Brehm
- Rand & Jayne Burnett
- Scott & Christine Clarke
- Paul & Dawn Comtois
- Christine & Scott Curtis
- Mike Dionne
- Dick & Pat Dugger
- Bryan T. & Mary Granger
- Cynthia & Matt Guiltinan
- John & Nancy Hann
- Wayne & Peg Hartz
- Lynda & John Hunt
- Carroll Johnson
- Jennifer & Gerard Kiernan
- Peter & Barbara Jo Kingsley
- Michael & Susan Kowalczyk
- Liz LaRose
- Douglas Lehr
- Marcus Owens
- Jeffrey & Susan Payton
- Dr. Dale Pollack &
  - Mr. Jim Janetos
- Michael Remy
- Eileen & Michael Sarson
- Bill Whyte & Katie Schwerin
- Gregory & Patricia Seymour

James Slabe
Val & Jon Starbuck
Craig Stockwell & Sarah Mustin
Alan & Melissa Stroshine
Roger & Ann Sweet
Gregg & Julie Tewksbury
Benjamin J. Wheeler
Patricia B. Wright
Joseph H. & Lorraine P. Youngs

Trail Blazers

**Contribution Level: $1,500–$1,999**
- Anonymous (3)
- Edward & Kathleen
- Kennedy Burke
- Mike & Betty Christiansen
- Christopher Coates
- Terry Contas
- Mark E. Criswell
- Charles & SallyAnne Goodale
- Francoise Gooding
- Parker & Sally Hansel
- Patty & Wayne Hatch
- David & Lori Jankowski
- Michael & Tricia Kapiloff
- Jane & Steven Larmont
- Nora G. Larsen
- Ann & Paul Looney
- Pamela & Peter Lynch
- Dr. Donald &
  - Mrs. Jane Mazanowski
- Tom & Heather Minkler
- Alexander Much
- Les & Jane Pitts
- Suelaine Poling & Bruce Myrick
- James A. & Ann S. Robinson
- David & Jane Stabler
- Barbara & Anthony Tremblay
- Ronald M. Wright

Cliff Hangers

**Contribution Level: $1,000–$1,499**
- Anonymous (4)
- Douglas A. Adolphson
- James Anderson & Bobbie Ewels
- Joanne & David Angell
- Dee & Paul Belanger
- Frank Bequarot
- Todd & Deb Bissell
- Jessica Black
- Mark Bodin
- Lee A. Bradford
- Sam & Lucy Bradley
- John Brickley
- Denise Burchsted
- Theodore E. Chabott
- Mike Chamberlin
- Anthony Chicarelli
- Sue Chollet
- Margot Close
- Lisa E. Clouet
- Andrew Crawford
- Angela Criswell
- Clark & Joanne Dexter
- Hunt & Sara Dowse
- Dr. Robert & Alfrieda Englund

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**The Grapevine (a member of the Monadnock Alliance for Families)**

- Nearly 1,500 people were served representing 16 towns in our region.
- When schools and businesses were forced to close this past March,
  - The Grapevine quickly adapted to this new reality:
    ~ Programs and support groups for parents and teens as well as home visiting moved to a virtual setting.
    ~ Outreach to get people’s basic needs met was done through increased communication and coordination with local partners such as our schools and hospitals.
John & Joely Fanning
Alona Florenz
Mark A. Franke
Meg Freeman
James Ganley
Katie Gardella & Peter Straus
Carolyn & Martin Geheran
Michael & Betsy Gordon
Hal Grant
Carl & Karin Gravina
Dr. Sherry & Robert Guardiano
Sam Halfspring
Nancy & Jim Hall
Deborah & Greg Hansen
Nancy Hayden
Kerry & Marika Henegan
Daniel Irvine
Ockle Johnson & Chris Hrynowski
Jay & Cheryl Kahn
Marcia & James Kania
Gregory & Lisa Kasprzak
Marcia & Charles Krause
Walter & Barbara Lacey
Marcia R. Legru
Lura Lentz
Sudhakar Lingineni
Rachel Lovins
John & Phylis Manning
Del & John Marshall
Craig & Sylvia McBeth
Mr. & Mrs. Michael Metell
Anne & Bill Moyle
Chris Naison
Susan & Jeffrey Newcomer
Judy & Bob Perry
G. Forrest Quimby & Julia Sirois
Michael Rafferty & Anni Shamim
Cathy Conkling & Richard Meyer
Susan Roston
Joshua Saypack
John & Connie Schlegelmilch
Emily Scherwerin-Whyte & Michael Becker-Whyte
Eleanor & Charles Shaw
Ann Christina Shedd & Mark Alan Meess
Marni Silverstein & Michael Davern
Ellen L. Simons
Debra N. Stallings
KCS Architects
Cameron Tease & Dixie Gurian
Kim & Maria Temple
John L. Thornton
Leonard Tichy
Ed Tomey & Maich Gardner
Omprakash Voruganti
John N. Walter, Jr. & Sandra Van de Kauter
Ronald Whipple
Kathy Williams

Leap Leaders

**Contribution Level: $750–$999**

Anonymous (2)
Nathan Alexander, CPA
Chuck & Liz Anderson
Susan Ashworth
Joseph Callahan
Linda Cates & Tom Murray
Toni Class
Elizabeth Cleary
Robert Comalli
Elizabeth Dragon
Jim & Sue Ells
Elizabeth & Bruce Fox
Margaret E. Foxwelden
Pushkar Goyal
Sandy Hunt & Kerry Ulrich
Kristen Lefebvre
John Lowry
Jess & Don Lussier
Timothy Morrissette
Erik & Joan Murphy
Theodore H. & Ruth D. Parent
Dominic Perkins & Deirdre Chretien
Mark & Myra Rebillard
Martin Schiesel
Gary & Jane Shapiro
Dr. Todd Silberstein
Arthur L. Stevenson
Jim & Cathie Talbert
Bob & Margaret Trebilcock
Penny R. Vaine
Jeanne L. Williams

Venturers

**Contribution Level: $500–$749**

Anonymous (16)
Kenneth & Wendy Abbott
Larry Ahern
Larry & Gisela Antonuk
Cheryl Belair & Stephen Bragdon
Heather Bell & Alex Henkel
Ann & David Benjamin
Frances Benton & David Nallett
Lynn & Ken Bergman
Andrew S. Bohannon & Misty Martinez-Bohannon
Michelle Bourassa
John Britton
Laura L. Brow
Gregory & Susan McConahey
Larry & Suzanne Butcher
Dr. Patricia Campbell & David LaCoste
Don & Heidi Carlisle
Don Caruso & Nancy Johnson
Louis & Suzanne Castriotta
Jerry Chamberlin
Walt Chapman
Eloise Clark
Kathleen L. Clark
Daniel Cohen
Elizabeth Coppola
Joni M. Cormier
Sinisa Cvovic
Glen & Sharyn D’Eon
Kathryn Dale
Jonathan Davis
Alicia Deaver
Lee & Kate Dexter
Don Driscoll
Andrew Dubois
Mike Duffy
Bill & Lisa Edwards
Pamela Erdmann
John & Doris Ernst
Paul F. Fagley
Barry & Carol Faulkner
Laurie Favreau
Rudy Fedrizzi & Heidi Rinehart
Vicki & Jim Flanders
Mark Fryberger
Ian Galipeau
Michael P. Gardner
Robert J. Genatt
Robert Gogolen & Beth Caldwell
Michael Gokey
Willard Goodwin & Barbara Summers
Mahesh Goswami
Heidi Graff
Todd E. & Karen P. Gray
Peter D. Griesbach, DDS
Maryann Gul
Lori A. Guyette
Daniel J. Haight
Nancy & Roger Hansen
Susan M. Hansmeier
Mr. & Mrs. John Harper
Michael Haynes
Ryan N. Hayward
Nichole Hazen
Joel Heller
Charles H. Henry, DDS
Anna Carmela Hinderaker
Carrie & Steve Hoffman
Dr. & Mrs. George A. Idelkope
Cantrell Johansen
Alex J. Kapiloff
Kerry & Bruce Kelley
Deborah Kilyanczik
Joslin Kimball-Frank
Gregory Kleiner
David & Sandra Kochman
Wayne Lacoste
Dylan Lane
Ryan LeClair
Joanne H. LeRoy
Jane Lescynski
Carolyn & Charles Loos
Vicki & Joe Loughery
Michael & Sarah MacDonald
Katherine MacGregor
Lynn MacKenzie
Susie & Jim Margraf
Marianne Marsh, MD
David Mauer
Gregory & Susan McConahey
Jason McLean
Andy & Dawn Merrill
Dawn Michelizzi
David & Doreece Miller
Todd H. Miller
Alison Mills-Johnson
Mary Day Mordecai & Ned Hulbert
Amy Morrisette
David & Donna Morse
James E. Mountford
Karen Nelson
Dave & Margaret Nelson
Tom & Carol Newcombe
Nancy C. Newton
Lisa & Mark Nugent
Edward C. O’Brien
Anne-Marie Pasquarelli
Mrs. Walter Peterson
Rickey Phippard
Sandie Phipps
Stephen R. Power
Julie Pratt
Judith Putzel
Peter & Suzanne Read
Jennifer F. Risley
Jeffrey W. Roblee
Denise Roderick
Richard D. Scheinblum
Pete & Rita Schrader
Robert D. Shlosser
Sue Silver
Fran Silvestri & Sus Hallwright
Jenelle & William Smedley, IV
Jay Smeltz & Julie Dickson
Cory J. Smith
Anitra Sorensen
Jennifer Springer
Albert J. St. Aubin
Mary Gail St. Laurent
Joseph Staples & Suzanne Morin
Alex Stroshine
Ralph Stuart
George & Linda Svok
Dream A. Tardiff
Jon & Kathy Thatcher
David & Lisa Therrien
Robert & Lianne Therrien
Mr. George H. Thompson, III
Marc Toyloy
Dr. Andrew Tremblay &
Dr. Suzanne Nabi
Charles Underhill
Georgette Vachon
Todd Watkins & Janet Cleary
Sarah S. Webb
James Whittier
Dr. Donald V. Wilson
Aylene L. Wozmak
Stephanie Wright
Philp Wyzik

Leadership Givers Who Prefer Not to be Recognized by Giving Level

Michael & Kathryn Blair
Ben & Kaaron Brown
Ken Stewart & Mary Lou Caffrey
Joe Marks & Maggie Cahoon
Rick & Betsey Church
Chris & Nancy Cogliandro
Mr. & Mrs. William Elliott
Caroline & Tom Ewing
Stan & Cheri Fry

Joe & Tina Greathouse
Vaughan & Martha Hennum
Megan Burke Kidder
Kathleen Kirstein
Kathy Knutsen
Linda & Ted Lacey
Steven R. Levene &
Susan W. Peters
Maryann & Robert Mucha
Joseph & Rosaleen Parisi
Chuck Prigge
Dan & Louise Rath
Bud & Bea Record
John Renaud
Wallace Reney
Keith & Crystal Rokes
Sharon & Jim Rousmaniere
Lynn & Arthur Simington
Nat & Sharon Stout
Terry Williams

Legacy Society
Thank you to those who have established a planned gift for Monadnock United Way through their will or estate.

Bernice Clark*
Laura Gingras and Dave Fish
John and Jean Hoffman
Carol and Ken Jue
Doug Maynard
Allen and Ellen Mendelson
Anonymous

*Bequest received in 2013

Funded Partner Success

Cheshire County Emergency Housing Collaborative

• 65 households were provided with direct client assistance to avoid a housing crisis.

• To ensure that community members remained safe, all shelters enhanced their cleaning protocols and educated clients about hand-washing and social distancing.

• To adhere to social distancing requirements and safely house community members, two sites were quickly adapted as overflow shelters.
Workplace Campaigns
(allowing public recognition)
Our Workplace Campaigns continue
to be a valued tradition in our fight
for children, education, financial
stability in our region. The continued
participation of local and global
businesses in our campaign is a
hallmark of our success. Thank you
to all of the employees who give so
selflessly through their workplace
campaigns and to the businesses
who give so generously.

ABTech
AMETEK, Precitech Inc.
Autex Inc.
C&S Wholesale Grocers, Inc
Carlisle Wide Plank Floors
Cedarcrest Center for Children
with Disabilities
CFC Combined Federal Campaign
of Northern New England
CHESCO
Cheshire Builders
Cheshire County Employees
Cheshire Medical Center / Dartmouth Hitchcock
City of Keene
Clark-Mortenson Agency, Inc.
Connection
Corning Specialty Materials
DD Bean & Sons Co.
Douglas Co.
Electronic Imaging Materials, Inc.
EMF, Inc.
Emile Legere Management
ES3, LLC
F.H. Hamblet, LLC
Fenton Family Dealerships
Filtrine Manufacturing Company
Granite State Childrens Alliance
Gryczka & Associates
Hamshaw Lumber, Inc.
Harrissville Designs, Inc.
HCS- Home Health Care
Hundred Nights, Inc.
Janos Technology, LLC
John G. Burk and Associates
Kapiloff Insurance Agency, Inc.
KCS Architects
Keating, Inc.
Keene Day Care Center, Inc
Keene Housing / Kid’s Collaborative Locals
Keene State College
Lynn C. Rust, CPA PC
Markem-Imaje
MFS-Monadnock Familya Services
Monadnock Community Hospital
Monadnock Food Co-op
Monadnock United Way
Monadnock Worksource
Phoenix House Keene Center
Rise... for baby and family
SAU 29 - Keene School District
SAU 34 - Hillsboro School District
SAU 92 - Swanzey School District
SAU 93 - Winchester School District
Savings Bank of Walpole
SCS-Southwestern Community Services, Inc.
Symbotic
The Community Kitchen, Inc.
The Insurance Source
The Keene Sentinel
The Main Street America Group
The Melanson Company, Inc.
The Richards Group

The Timken Company
Theodore H Parent, Attorney, PC
Town of Marlborough
W. S. Badger Company, Inc.
Walpole Veterinary Hospital
Whitney Brothers
Winchester Learning Center
Yankee Publishing Inc.

Corporate and Foundation
Supporters ($500+ Outside of Workplace Campaign Allowing Public Recognition)
Local corporate and foundation support plays a critical role in
maintaining the Monadnock region's local economies. By giving back they also have the power to
enable, long lasting change in every community. These businesses and foundations have our sincerest
thanks for their support this year.

Allen Brothers Farms
Amazon Smile Foundation
Bollerud-Holland Associates
Boston Foundation
Chevron
Contoocook Housing Trust
Deep Roots Massage & Bodywork
Grove Street Fiduciary, Inc.
Hamblet Electric Charitable Foundation
J. P. Morgan Charitable Giving Fund
Johnson & Johnson
Keene Elks Lodge BPOE 927
Keene Young Professionals Network
Kurtz Family Foundation
Mascoma Bank Foundation
Minute Mart/Milhill Enterprises
Monadnock Perio and Implant Center PLLC
Network for Good
Our Own Shop
Pilgrim Pines Conference Center
Richardson Home Inspection Service, LLC
State Street Foundation
Surry Mountain Fund - NHCF
Ted’s Shoe & Sport
True North Networks
Vermont Mutual Insurance Co

Winchester Learning Center

- All staff remained employed and secure in their jobs.
- The Center remained open with generous support from our community.
- Families were provided with basic needs items such as diapers and wipes and food gift cards.
- Through our outreach efforts and the generous support of the community, 119 children received toys for Christmas.
2020 Small Business 365 Circle Members
Small businesses contribute significantly to the local economy: providing local jobs and creating strong connections in our community. In turn, a strong, healthy community is good for business. By contributing $365 to the MUW annual campaign, these businesses are part of a unique partnership directly supporting MUW and our community. We truly are Better Together when we step up for those in need in our community!

Bollerud-Holland Associates
Deep Roots
Foley Funeral Home
M. Stewart Crown & Bridge
Ted’s Shoe and Sports

In-Kind Support
Thank you to these In-Kind Donors to the 2020 Better Together Campaign!
Bragdon, Baron & Kossayda, P.C
Brown’s Lawn and Snow
Gryczka & Associates
New Hampshire Magazine
NH Business Review
Oster & Wheeler P.C.
People Sense Consulting
Philanthropy Resource Group
Think Design
True North Networks (Inc)
CORPORATE SPONSORS

Community Hall of Fame Sponsors

C&S Wholesale Grocers
Main Street America Insurance

Community Champions

Savings Bank of Walpole since 1875
Mascoma Bank

Media Sponsors

New Hampshire Home
WKBK 94.1/1290 #1 for News & Talk
Monadnock Ledger-Transcript
The Keene Sentinel

Community Partnership Members

Greater Keene Rotaract Club
Keene Young Professionals Network
Monadnock Wolfpack Rugby Football Club
The Local Crowd – Monadnock
The Keene Young Professionals Network ran their semi-annual Elm City Challenge Scavenger Hunt in August of 2020, making MUW the beneficiary of a percentage of the ticket sales. This partnership allowed MUW to not only receive a new source of funding, but also opened up a new channel of networking and communication allowing us to educate a new audience about the work of MUW and our partner agencies.

Rotaract and Monadnock Rugby Football Club—When MUW partner agencies in the Monadnock Food Pantries Collective expressed an urgent need of volunteers to deliver food from the NH Food Bank to local pantries, members of the Greater Keene Rotaract Club, The Keene Young Professionals Network, and Monadnock Rugby Football Club immediately stepped up to the challenge. They were able to drive to the NH Food Bank, pick up the food orders, and deliver them to the waiting pantries ensuring that those facing food insecurity in the Monadnock Region would not go without. Not only did they help with this effort, but they also continued to assist seniors and high-risk individuals in the community with errands such as grocery and prescription deliveries, reducing the community member’s exposure to Covid-19.

In 2020, MUW teamed up with The Local Crowd - Monadnock (TLC) to raised funds for the Better Together Campaign. TLC is an online crowdfunding platform that helps fund projects that strengthen the local economy and our community so partnering with them was a natural fit. The campaign ran from October 19–November 13 and we raised a total of $20,555 with the help of generous match donors.
## MONADNOCK UNITED WAY, INC. STATEMENT OF FINANCIAL POSITION
### DECEMBER 31, 2020 (WITH COMPARATIVE TOTALS AS OF DECEMBER 31, 2019)

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$1,773,500</td>
<td>$1,337,400</td>
</tr>
<tr>
<td>Accounts receivable</td>
<td>500</td>
<td>264</td>
</tr>
<tr>
<td>Grants receivable</td>
<td>17,983</td>
<td>—</td>
</tr>
<tr>
<td>Pledges receivable, less allowance for uncollectible pledges of $75,000 as of December 31, 2020 and 2019</td>
<td>666,463</td>
<td>830,187</td>
</tr>
<tr>
<td>Other current assets</td>
<td>3,859</td>
<td>5,640</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td>$2,462,305</td>
<td>$2,173,491</td>
</tr>
<tr>
<td><strong>Property, Plant and Equipment, at cost</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Building and improvements</td>
<td>102,747</td>
<td>102,747</td>
</tr>
<tr>
<td>Office furniture and equipment</td>
<td>82,408</td>
<td>77,554</td>
</tr>
<tr>
<td>Land</td>
<td>4,430</td>
<td>4,430</td>
</tr>
<tr>
<td><strong>Total property, plant and equipment</strong></td>
<td>$189,585</td>
<td>$184,731</td>
</tr>
<tr>
<td><strong>Less - Accumulated depreciation</strong></td>
<td>$179,238</td>
<td>$175,380</td>
</tr>
<tr>
<td><strong>Net property, plant and equipment</strong></td>
<td>$10,347</td>
<td>$9,351</td>
</tr>
<tr>
<td><strong>Other Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Website development</td>
<td>7,330</td>
<td>7,330</td>
</tr>
<tr>
<td>Beneficial interest in foundation assets</td>
<td>311,973</td>
<td>288,298</td>
</tr>
<tr>
<td><strong>Total other assets</strong></td>
<td>$319,303</td>
<td>$295,628</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td>$2,791,955</td>
<td>$2,478,470</td>
</tr>
</tbody>
</table>

| LIABILITIES AND NET ASSETS |          |          |
| **Current Liabilities** |          |          |
| Designations payable | $44,493 | $98,615 |
| Due to sub-grantees | 110,167 | — |
| Deferred grant | — | 19,134 |
| Accounts payable and accrued expenses | 67,652 | 34,173 |
| **Total current liabilities** | $222,312 | $151,922 |
| **Total liabilities** | $222,312 | $151,922 |
| **Net Assets** |          |          |
| Without donor restriction |          |          |
| Board designated | 281,999 | 281,999 |
| Undesignated | 564,840 | 428,253 |
| **Total net assets** | $846,839 | $710,252 |
| With donor restriction |          |          |
| Total net assets | $1,722,804 | $1,616,296 |
| **Total liabilities and net assets** | $2,569,643 | $2,326,548 |
| **Total liabilities and net assets** | $2,791,955 | $2,478,470 |
MUW proudly serves 35 towns in the Monadnock Region

MUW is proud of its outstanding charity ratings