

Operation Flood Recovery
25 Roxbury Street
Keene, NH 03431
1-888-540-5605

Thank you for helping us help you in completing an intake form for our Operation Flood Recovery long-term recovery efforts. One of the missions of Operation Flood Recovery is to strengthen area-wide disaster recovery coordination in the affected areas by sharing information, simplifying resident access to services and fiscal resources, and jointly resolving cases of those ravaged by the floods. We are trying to accomplish this through active and professionally guided case management, support and advocacy for the affected individuals and families, and appropriate referrals to agencies with resources that may be beneficial.

In your intake information with Operation Flood Recovery, you indicated that your house or homestead was directly affected by the floods in terms that it will need some repair and/or rehabilitation services. We have partnered with Southwestern Community Services, Inc. and their Housing Rehabilitation Program. They have resources that are at no cost to the homeowner. They will inspect and help determine the needs and costs of the home repair; provide detailed written specifications for the homeowner and the contractor to insure that the work is done correctly; acquire bids from qualified contractors and help the homeowner choose the best contractor for their needs; provide a written contract between the homeowner and the contractor; perform regular inspections during and upon the completion of construction; and assist the flood affected homeowner in applying for other grants and assistance they may be eligible for. We have enclosed a brochure with this information. If you wish to participate in this free service, please contact Gale Buffum at (603)352-7512 ext. 246.

If you have any other questions, concerns or needs related to your flood recovery experience, please do not hesitate to contact us at 1-888-540-5605.

Sincerely,

Operation Flood Recovery